



www.Needconsulting-dz.com

Service offer

 **Needconsulting**
Votre partenaire informatique

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NEEDCONSULTING is a company specialized in new technologies, with an expert, young and dynamic team,

NEEDCONSULTING aims for leadership in its field.

Our company is committed to providing you with high-quality IT outsourcing services designed to meet your specific information technology needs. We understand the critical importance of the availability, security, and performance of your IT systems to the growth and stability of your business. Our team of outsourcing experts is here to support you every step of the way.

Our Services:

OUTSOURCING OF IT SERVICES

1. **Proactive Maintenance and Monitoring:** We continuously monitor the status of your systems, identifying and resolving issues before they become critical. Our goal is to minimize downtime and maximize productivity.
2. **Fast Technical Support:** Our technical support team is available 24/7 to answer your questions and solve your IT problems in record time. You can count on us for immediate assistance.
3. **IT Security:** The security of your data is our priority. We implement robust security solutions to protect your business from digital threats, viruses, ransomware, and intrusions.
4. **Update Management:** We take care of all the software and hardware updates necessary to keep your systems up to date and secure.
5. **Backup Management:** We provide regular backups of your critical data, ensuring that it is available in case something goes wrong.
6. **Performance Optimization:** We work to continuously improve the performance of your systems, which optimizes the efficiency of your operations.
7. **Strategic Consulting:** Our team advises you on the most relevant technology choices and investments for your business.



Information Technology Consulting

1. **Infrastructure Design and Construction:** We design and implement robust technology infrastructures, tailored to your specific needs, including planning, sizing, deployment and management.
2. **Data Center:** Our data center expertise enables you to create reliable, scalable, and energy-efficient data storage and processing environments.
3. **Computer Network:** We build high-performance and secure computer networks to guarantee the connectivity of your applications and users.

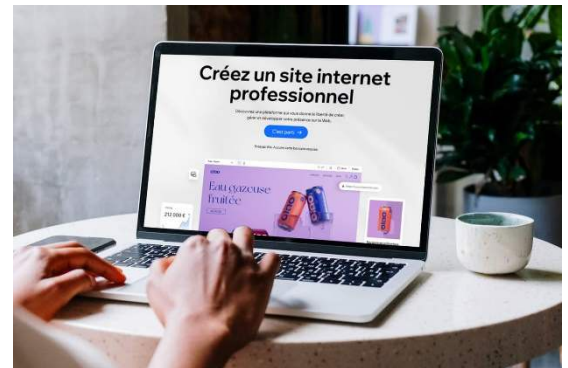


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4. **Telephone Network:** We implement professional, modern and scalable voice communication systems, to ensure smooth and efficient communication within your company.
5. **Surveillance Cameras and Alarm and Access Control System:** We design and install state-of-the-art surveillance, access and alarm systems, to ensure the safety of your property and your employees.
6. **IT Service Development Consulting:** Our team of IT consultants guides you in developing IT strategies, optimizing your processes and implementing solutions to improve the delivery of IT services within your company.

Website and Web Hosting Creation

1. **Professional Website Design:** We create custom websites to meet your needs, with a focus on design, usability, performance, and security.
2. **Advanced Web Development:** Our team of experienced web developers is capable of implementing advanced features, such as online stores, content management systems (CMS), customer portals, and much more.
3. **Reliable Web Hosting:** We offer a range of web hosting options to suit your needs, ensuring high availability, optimal performance, and enhanced security.
4. **Web Security:** We incorporate advanced security measures to protect your website and data from online threats, including hacker attacks.
5. **Performance Optimization:** We are committed to maintaining the speed and efficiency of your website to provide an optimal user experience.
6. **Technical Support:** Our technical support team is on hand to answer your questions and resolve your issues in record time.



Computer Hardware, Rental, Licenses and Consumables

1. **Computer Equipment Sales:** We offer a wide selection of computer equipment, including computers, servers, peripherals, networking equipment, storage devices, and much more.
2. **Rental of Computer Equipment and Printers:** You can opt for the rental of computer equipment, printers and photocopiers to meet your short-term or long-term needs, minimizing the initial investment costs.
3. **Software Licensing:** We provide a variety of software licenses, including Office, Adobe, AutoCAD licenses, firewall licenses, backup licenses, server licenses, antivirus solutions, and more.
4. **Software Licensing Consulting:** Our team of experts can advise you on the software licenses best suited to your needs, ensuring that you are compliant with regulations and optimize your costs.
5. **IT Consumables:** We provide a wide range of IT consumables, including ink cartridges, toners, paper, cables, accessories, and everything else you need to maintain your operations.



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Benefits of Working with Us

- **Technical Expertise:** Our team is made up of IT outsourcing experts with many years of experience.
- **Flexibility:** We tailor our services to your specific needs, regardless of the size of your business.
- **Cost-Effectiveness:** Our managed services solutions allow you to reduce the costs associated with the internal management of your IT.
- **Peace of mind:** By entrusting us with the management of your IT systems, you can focus on your core business with complete peace of mind.
- **Long-Term Partnership:** We build long-term relationships with our customers, evolving with them and helping them stay competitive.
- **Contact us today to discuss your IT outsourcing needs.** We would be happy to provide you with a tailor-made solution that meets your goals and budget.

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COVERED AREA RELATING TO OUR OUTSOURCING OFFERS

Domain	Scope of intervention	LEVEL1 (Technician)	LEVEL 2 (Engineer)	
User Support	Installation and configuration of workstations (OS, printers, email, etc.)	X	X	
	Access rights management	X	X	
	Configuration of the anti-virus solution on workstations and servers	X	X	
	Assistance in the use of office automation tools (Office Pack)	X	X	
	Update of basic software (OS, Adobe, etc.)	Antivirus		X
		URL Filtering		X
Supervision of waiters and work buddies			X	
Network support	Installation and configuration of network equipment (CISCO, JUNIPER, STONESOFT, etc.), patching, cabling, etc.		X	
	Quality of Service Management (QoS)		X	
System Support	Installation and configuration of operating systems (Windows server 2008/2012, AD, DHCP, DNS, WSUS, etc.)		X	
	Installing and setting up messaging (Exchange)		X	
	Installation and configuration of a back-up solution		X	
	Installation and configuration of security tool solutions (Antivirus, URL filtering and monitoring)		X	
	Antiviral Solution Support	Managing app operating policies		X
		Task management (update, virus and vulnerability scanning)		X
		Deploying installation packages		X
	URL Filtering Solution Wizard	Prohibition of access to sites.		X
		Prohibition of P2P applications		X
		Quality of Service Management		X
		Overriding		X
		Token generation for guests		X
	Support for the monitoring solution	Workstation supervision and workstation audit		X
		Server monitoring and auditing		X
Support sécurité	Installation et paramétrage de firewall, appliance, de la solution antivirus, etc.		X	
	Mise en place de VPN (si l'architecture en place le permet)		X	
Security support	Installation and configuration of firewalls, appliances, anti-virus solutions, etc.		X	
Maintenance	Setting up VPNs (if the architecture in place allows it)		X	
Phone Support Maintenance Diagnosis and reporting	Installation and configuration of telephony solutions (ALCATEL)		X	
	Preventive and curative maintenance of the equipment (supplies or spare parts not included)	X	X	
	Security audit and hardware and network architecture		X	
	Workstation audit		X	
	Diagnostics in the event of a failure of computer equipment with action plan for repair	X	X	
	Load consumption in man-days (list of interventions carried out)	X	X	
Assistance à la mise en œuvre	Deliverables (architecture diagram, intervention report, addressing plan)		X	
	Monthly report of outsourcing activity	X	X	
Implementation assistance	Hardware and software installation	X	X	
	Installation assistance	X	X	
Network and system consulting	Consulting and recommendations on network, systems and security architecture		X	

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Who trusted us:

Customer	Type of Contract	Since
Delegation of the European Union EEAS	Managed services	2023
Echo ALGERIA e eas	Managed services	2023
German Chamber of Commerce AHK	Managed services	2024
GE General Electric Genova	Managed services	2022
Bastion32	Managed services	2025
Eurl-Linsa	Managed services	2023
GofastLT	Managed services	2023
Trouvay & Cauvin SPA	Managed services	2023
Sci pharma	Managed services	2024



ALSTOM

EURL LINSAS

GOFAST
FREIGHT FORWARDING



ECHO



Deutsch-Algerische
Industrie- und Handelskammer
الغرفة الجزائرية الألمانية للصناعة و التجارة
Chambre Algéro-Allemande
d'Industrie et de Commerce



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